



Remote coffee machine management.

Cut costs and downtime.



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Connecting Machines. Empowering Operators.



What started more than a decade ago with two people and a vision has grown into a **trusted global partner for the coffee and vending industry.**

Today, Vendon supports operators in more than 90 countries with **reliable telemetry and payment solutions** designed to simplify operations, cut costs, and increase profitability.

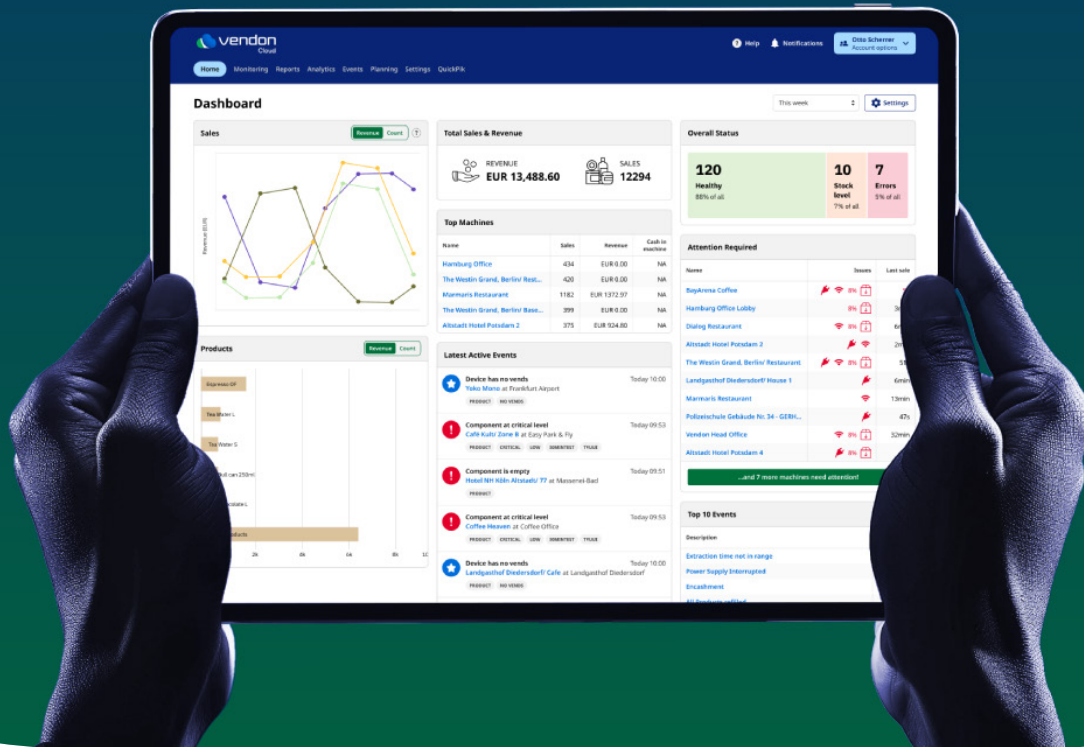


Telemetry platform delivering reliable IoT data for smarter coffee and vending machine management.

Manage

Plan

Analyze



Any machine. Any brand.

One solution that works for all.



Instant alerts

Get alerts right away if a machine goes offline, a part breaks, or customers have run out of ingredients. Fix problems early to avoid lost sales and expensive repairs.



Ingredient monitoring

Compare beans sold versus cups made to spot mismatches. Track consumption to see actual usage – predict ordering, prevent waste and fraud.



Real-time sales data

Watch every sale as it happens — by location, product, or machine — to spot underperforming sites or understand buying habits.



Preventative maintenance

Monitor machine usage and part wear remotely to plan service before breakdowns. Keep machines running longer and ensure steady sales.



Route planning

Use real-time data to build efficient routes — cutting unnecessary stops, saving time on planning, and making your team's work more effective.



Analytics & reports

Monitor usage and performance across your locations. Identify trends, optimize placement, and improve machine ROI.

We'll show how it works!
Contact us for a demo.





Ensure machines run only on your beans.

For rented machines, bean sales are the key revenue source. Yet some customers may try to use their own beans, cutting into profits.

With **ingredient monitoring in Vendon Cloud**, you can compare beans sold versus cups made to spot mismatches.

Aim for zero-downtime service.

Emergency visits waste time and resources. Preventative maintenance in Vendon Cloud lets you plan service efficiently and avoid costly surprises.

Schedule service before failures happen and get an alert when a visit is needed.





Verify machines are cleaned as required.

Regular cleaning is essential for the longevity and performance of coffee machines. Yet **operators often struggle to ensure customers follow obligatory cleaning cycles.**

With the **Cleaning Report** in Vendon Cloud, you can verify compliance, protect machine health, and avoid costly issues caused by neglect.

Change prices and refund – remotely.

With Vendon Cloud, you **can update prices anytime without going on-site** — drop them during slow hours, raise them for busy events, and, with the Vendon contactless reader, **refund customers** right away if a drink isn't dispensed.





Live control over every espresso machine.

Monitor how espresso machines are used and performing — so you're no longer guessing what's happening behind the counter.



Real-time monitoring

Monitor brewing time, temperature and flow rate in real time—so you always know how your machines are performing.



Brew quality

Vendon collects brewing data from all your locations over time, helping you maintain consistency and support barista training with real performance data.



Cleaning reports

Track how often machines are cleaned to reduce wear and avoid breakdowns caused by poor cleaning habits.



Multi-site control

Whether you run 5 or 50 locations, ensure consistent coffee quality and machine reliability across every site.



Remote alerts

Get instant alerts when something goes wrong — brewing errors, machine downtime, or low ingredients.

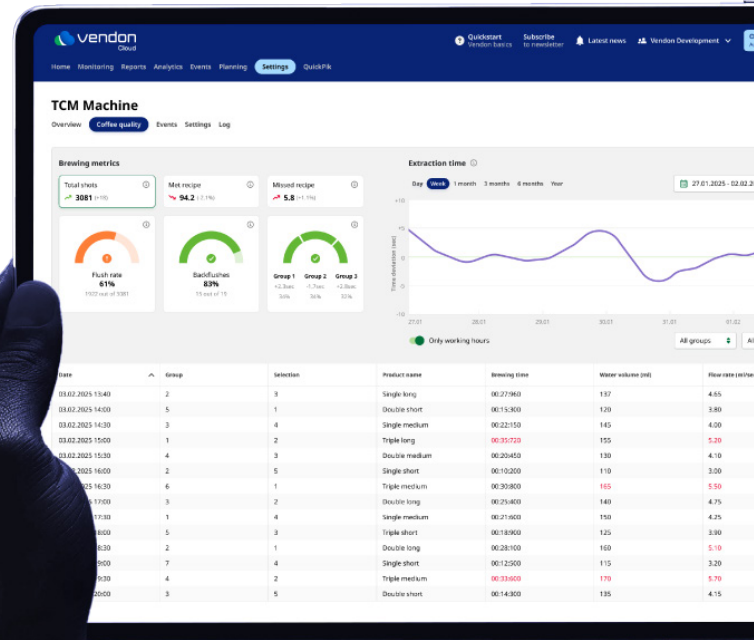


Preventative maintenance

Plan preventative maintenance, track recurring issues, and ensure every machine gets timely care with full transparency.



We'll show how it works!
Contact us for a demo.

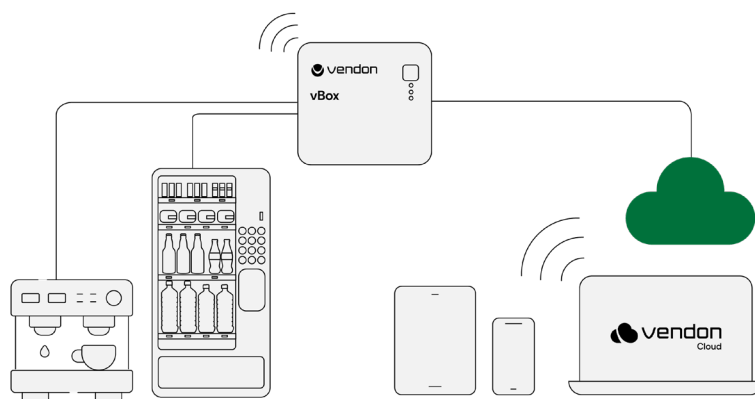




Invest Once. See 172% Return in a Year.

vBox is a smart IoT device that connects vending and coffee machines to Vendon Cloud. It's compatible with most machines and key protocols (MDB, EXE, CCI, BDV).

How does it work?



Why choose Vendon Cloud?



All-in-one
platform



API integrations
that work



Reliable
support

Trusted by coffee and vending operators worldwide.

90K+

machines
connected

65%

less weekly
visits

80%

less downtime

50%

monthly cost
reduction



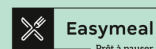
Vendon has provided excellent telemetry. We know exactly which machines are viable and which aren't, allowing us to communicate effectively with our customers to place the machines in the best locations.

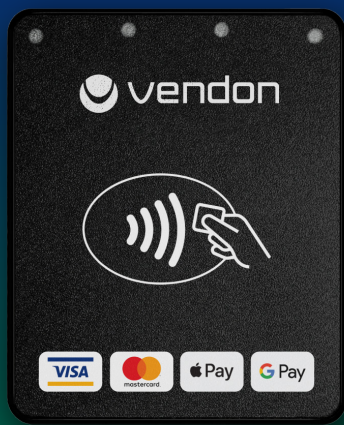
Stuart Fleming
Trade Asset Manager UK&I at Nestlé Professional



We recommend Vendon for their dependable service and responsive support – it saves time on troubleshooting and helps us focus more on growing the business.

Andris Drivinieks
CIO at Coffee Address





When paying is easy, buying is too.

The contactless reader.



Less support calls

Operators who switch to Vendon report a noticeable drop in technical problems compared to previous providers.



Fast and reliable

Every transaction is processed in under 3 seconds, giving your customers a smooth tap-and-go experience.



Stable in poor coverage

The Vendon card reader is built for real-world conditions. Even in low-signal areas, it keeps transactions fast and dependable.



Connected by telemetry

Our card reader does more than take payments — it tracks sales, stock, and machine status in real time via Vendon Cloud.



Free and fast payouts

We make sure the money reaches you fast. Choose when you get paid — daily, weekly, or monthly — with no extra cost.



Closed-loop compatible

Our card reader supports popular technologies like MIFARE, LEGIC, and other NFC cards.

All transactions connected real-time.



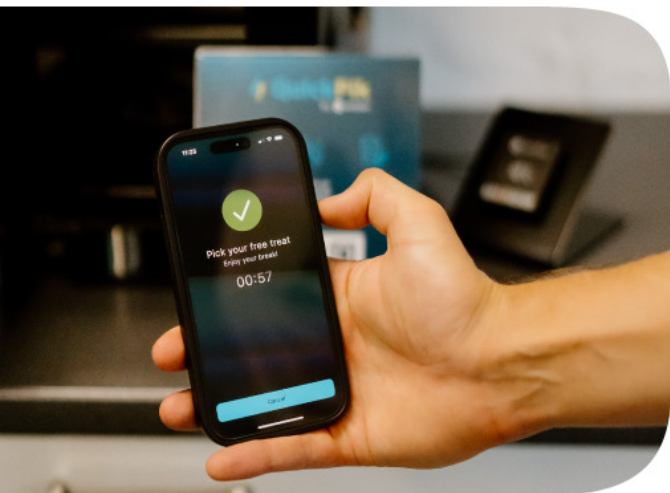
QuickPik loyalty and payment app.

Loyalty and payment app designed for coffee and vending machine operators allowing them to offer free or discounted products to end users.

Pay via app.

Avoid high transaction fees—customers can pay with a linked card or top up their wallet at the machine using a bank card, coins, or bills. No extra hardware needed.





Create unlimited loyalty groups

Offer virtual credit, discounts, or free products — customized for each user group. Set limits and automate renewals so rewards run smoothly.

All managed through Vendon Cloud.

Scan a QR code or tap an NFC card

Users can redeem benefits by **scanning a QR code** or tapping an NFC or employee ID card on the card reader — making it quick and easy to access rewards or make a purchase.



Business gains with QuickPik



Smarter
cost control



Win more
locations



Reduced
payment fees

**Ready to learn more?
Contact us for
a demo!**

Scan a QR code
or contact us directly grow@vendon.net





Remote fleet management
for coffee and vending machines.

vendon.net